

Town of Centerville Water/Sewer/Natural Gas/Sanitation

102 E Swan St
P.O. Box 238
Centerville TN 37033
Phone: 931-729-4246 EXT 0
Fax: 931-729-3528

NOTICE TO ALL CUSTOMERS

Business Office Hours

8:00 a.m. – 4:30 p.m. Monday-Friday

We have 4 billing cycles. Due the 5th, 10th, 15th & 20th of each month. We can tell you which cycle you are on. You have **10 days** after your due date to get your bill paid, after that 10th day you are subject to cut-off for non-payment. Failure to receive your bill does not relieve the consumer of payment and penalties.

To set up draft we will need a copy of a check and a form signed.

There will be a \$50.00 reconnect fee if your service is shut off during business hours. Once the cut off list has been printed you will be responsible for the \$50.00 reconnect fee. Payment must be made by 3:00p.m. to have service cut back on the same day. If not, it will be cut on the following business day. We do not reconnect service after business hours.

Water Rates as of 7/01/2022:

Inside city limits: 1 st 0 to 2000 gallons	\$11.935/1000
Over 2000 gallons	\$7.67/1000
Minimum bill: 23.87 plus tax 2.33=	\$26.20 (water only, does not include sewer/gas/sanitation)
Outside city limits: 1 st 0 to 2000 gallons	\$18.49/1000
Over 2000 gallons	\$10.88/1000
Minimum bill:	\$36.98 plus tax \$3.61= \$40.59 (water only)

YOU WILL ONLY RECEIVE ONE BILL.

WE DO NOT SEND OUT PAST DUE NOTICES FOR DELINQUENT ACCOUNTS.

ALL water customers are required through the Southern Building Code to install a water cut-off on the customer's side of the meter. This will enable the customer to cut the water off to make home repairs. Water heaters are required to have a check valve to prevent back flow of water in the event of a break in the water line. The meter belongs to the Town of Centerville, please do not use it as your shutoff.

If water pressure at the meter exceeds 70 p.s.i., applicants must install a pressure regulator on their line, at their expense.

If you move to a different address, you will have to pay another transfer fee.

When you establish service, you will be charged a minimum bill even if you do not use water.

Signature _____ Date _____

**TOWN OF CENTERVILLE APPLICATION FOR SERVICE
WATER & WASTEWATER**

Individual/Business Name Applying for Service: _____
Service Address: _____
Mailing Address (If not Service Address): _____
Home or Cell Phone: _____ Business Phone: _____
Social Security/Tax I.D. _____ Drivers License No. _____
Date of Birth _____
Previous Address: _____
Present Employer: _____
Co- Applicant: _____ Social Security #: _____
Employer: _____ Date of birth _____
Phone Number _____ Drivers License No _____
() Inside Centerville Corporate City Limits () Home Owner
() Outside Centerville Corporate City Limits () Renter

A copy of applicant's driver's license or picture identification must be furnished in order for service to be provided. The name on identification and the name on the service must be the same. In order for name to be changed, a marriage license, death certificate or a court order must be provided.

WATER AND WASTEWATER SERVICE:

I, the undersigned applicant, understand that at the time of connection to the water main, all other sources of water, such as wells or springs, shall be disconnected to prevent my cross connection of water lines. The Centerville Water and Wastewater system will only allow one (1) residence per tap. Failure to comply with this regulation could result in the termination of service. **Customers are required through the Southern Building Code to install a water cut-off on the customer side of the meter. This will enable the customer to cut the water off to make home repairs. Water heaters are required to have a check valve to prevent back flow of water in the event of a break in the water line. All Sewer taps require a water-tight connection and must be inspected by a representative of the Centerville Water and Wastewater System before covering the tap. If water pressure at the meter exceeds 70 p.s.i., applicant will install a pressure regulator on line at their expense.**

WATER SYSTEM AGREES TO:

Operate and maintain the water system so as to provide water to all users in a business like and adequate manner. Maintain minimum pressure of 20 p.s.i. as required by the State of Tennessee (20 p.s.i. at your meter).

MUTUAL AGREEMENTS:

The applicant will be responsible for marking a location for the tap. The Town of Centerville reserves the right to move a tap in the event of rock or other problems associated with the tap. The Town of Centerville is granted the right of ingress and egress necessary for successful operation and maintaining its water/sewer/natural gas lines and appurtenances. The water and/or natural gas meter shall remain the property of the Town of Centerville. The tap fee(s) shall be non-refundable. The deposit(s) will be held, by the Town, for payment of the accounts should service be terminated for any reason and the account remain unpaid. Applicant agrees to pay bill in full when due, and understands that in the event of his/her failure to pay the Town of Centerville shall have lawful right to collect the bill with an extra charge and/or disconnect service. I will notify the Town of Centerville should I move from this location and furnish a good forwarding address for my final billing.

RECEIVED FROM THE ABOVE APPLICANT:

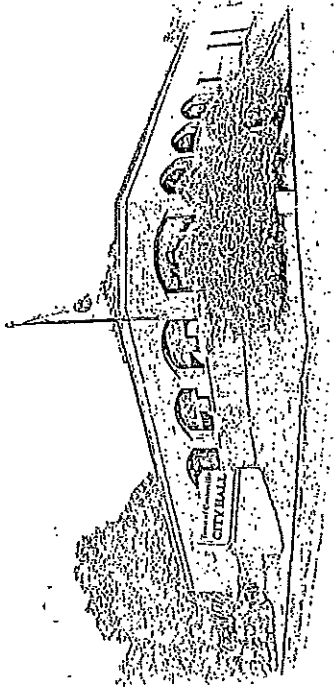
WATER TAP FEE: _____ SEWER TAP FEE: _____
WATER DEPOSIT: _____ SEWER INSPECTION FEE: _____
WATER SERVICE CHARGE: _____
WATER METER SET FEE: _____

SIGNED: _____ **DATE:** _____

BY SIGNING ABOVE, I CERTIFY THAT I HAVE READ AND RECEIVED A COPY OF THIS DOCUMENT

DATE SERVICE REQUESTED, IF DIFFERENT: _____ **RECEIVED BY:** _____

It is the policy of the Town of Centerville Government to provide all of its programs, activities and services to all individuals regardless of race, color, or national origin. Inquiries and charges of violation of this policy should be directed to the Town of Centerville Title VI Coordinator, Gary Jacobs at 931-729-4246.



TOWN OF CENTERVILLE

102 EAST SWAN STREET, CENTERVILLE, TN 37033 • 931.729.4246
GARY JACOBS, MAYOR

Date: _____

Resident's
Town of Centerville

Re: Cross Connection Ordinance # 782

Dear Valued Customers:

Ordinance #782 requires that the Town of Centerville follow the procedures and protocol for the Cross Connection Ordinance. This ordinance is on file, within the Town of Centerville Ordinance Book II.

The Town of Centerville will be conducting an ongoing program for the detection and elimination of possible hazards associated with cross connection. A cross connection is a link with the public water supply and a possible source of contamination, the contamination could be pulled back into the public water supply. This occurrence, known as backflow, can be prevented.

As part of the prevention program, the Town of Centerville will be surveying all residential customers during a five year period and may require an inspection.

Complete the survey enclosed, return with the current utility bill. If you have questions and/or require assistance please contact Nelson Harrington, Cross Connection Coordinator, (931)-729-4246.

Your assistance is greatly appreciated: we look forward to working with the community.

Sincerely,

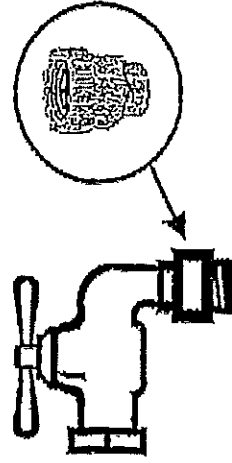
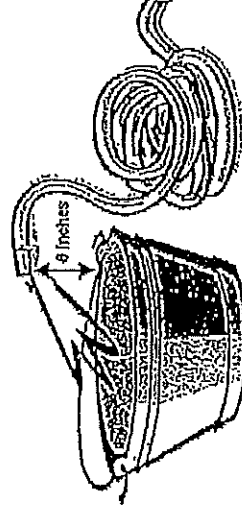
Nelson Harrington
Cross Connection Coordinator
Certification # 7228

**ATTN: The Well/Spring User Agreement and Cross Connection Survey
must be completed prior to applying for an application for water service.**

The Centerville Water System makes every effort to ensure that our customers enjoy a continuous supply of safe drinking water. We appreciate the help of our customers to maintain the quality of our water supply.

Cross Connections can cause the water system to become contaminated. A cross connection is a link with the public water supply and a possible source of contamination. An example of a cross connection would be a garden hose submerged in a source of contamination such as a swimming pool, car radiator or other liquid. If a water main break should occur or if a fire pumper used a fire hydrant while the hose was submerged in a source of contamination, the contaminant could be pulled back into the public water supply. This occurrence, known as backflow, can be prevented.

One simple way to stop backflow is by using an air gap. An air gap can be created by arranging your hose so that the end is at least six inches above the top rim of the container it is being used to fill. This air gap will prevent the contaminant from being siphoned into the water supply.



Another method of preventing backflow with a garden hose is using a device known as a vacuum breaker. Vacuum breakers are inexpensive devices that can be screwed onto your outside faucet. These devices will prevent contaminants from being siphoned back into your plumbing and the public water system.

More hazardous cross connections or cross connections created with permanently installed plumbing may require more sophisticated devices known as reduced pressure backflow preventers. These devices are much more complicated and must be tested annually by certified testers.

For more information on preventing cross connections and protecting our water supply, contact the Centerville Water System at 931-729-4246

**REMEMBER: Never submerge your garden hose in anything
you would not want to drink!**

TOWN OF CENTERVILLE WELL & SPRING USER AGREEMENT

In accordance with Town of Centerville Cross Connection Control Program, a private well, spring, and/or auxiliary water source may not be connected in any manner to the public water supply unless proper protection against cross connection is provided. Only a Reduced Pressure Backflow Preventer may be used for protection. These devices must have prior approval by the Town of Centerville Cross Connection Coordinator and must be checked annually either by the Town of Centerville or by a Cross Connection Certified Individual. A record of this device must be kept at the Town of Centerville. Customers not in compliance with this rule will have their water service discontinued.

Check Appropriate Box

- This serves as notification that a well or spring is located on the property at the following address:*
- If you do have a well or spring located on your property, is it currently connected and in use?*
- Yes or No If Yes Please Explain* _____
- This serves as notification that a well or spring is not located on the property at the following address:*

Please type or print name, address, and phone number

Name _____

Address _____

Contact Number _____

I (we) understand and agree that this system is, and shall remain totally segregated from the public water supply, and no unapproved or unauthorized cross connections, auxiliary intakes, bypasses, or interconnections will be permitted without the written approval of the Town of Centerville.

I (we) further understand and agree that should an auxiliary water supply be connected to the public water system at the above address, maximum cross connection control equipment in the form of an approved air gap or reduced pressure backflow prevention device shall be installed to protect the public water supply.

Cross Connection Coordinator
Nelson Harrington
(931) 729-4246 Ex. 130
nharrington@centerville.org

Date : _____

Signature : _____



TOWN OF CENTERVILLE CROSS-CONNECTION SURVEY

Occupant Name _____

Occupant Address _____

Meter Serves: Homes: How Many? _____ Buildings: How Many? _____

1. Do You Have? (Please check all the apply):

- Hot Tub/ Jacuzzi Swimming Pool Green House
- Waterbed Solar System Drip/Soaker/Irrigation System
- Lawn Sprinkler System Darkroom Equipment Portable Dialysis Machine
- Utility Sink (with a threaded faucet) Ghost pipes (unidentified pipes)
- Insecticide Sprayers (that attach to garden hose only) Other Water Sources

2. Do you have a bathtub that has an outlet at bottom and fills in from the bottom?

(if top faucet tub and water spills in from top then answer no.) Yes No

3. Do you have a water softener or any extra water treatment system? Yes No

4. Do you have an auxiliary water supply on your premises? Yes No

5. Do you have livestock and use a water trough connected? Yes No

6. Do you have creek, river, spring, or well on your property? Yes No

7. Do you have a booster, well, or any other water pump? Yes No

8. Do you use irrigation water from a different source? Yes No

9. Do you have a backflow protection device on your property? Yes No

10. Do you have any situation that could create a cross-connection? Yes No

11. Do you have any water-using equipment not mentioned? Yes No

If yes, please list: _____

Print name: _____ Phone # (with area code): _____

Signature: _____ Date: _____

Please notify this office if you answered yes to any of the questions and/or if you have checked any box in Question 1. If any of the above conditions have changed at any time, or if you have any related questions, please contact Town of Centerville Cross Connection Coordinator.

Cross Connection Coordinator
Nelson Harrington
(931) 729-4243 Ex. 130
nharrington@centervilletn.org